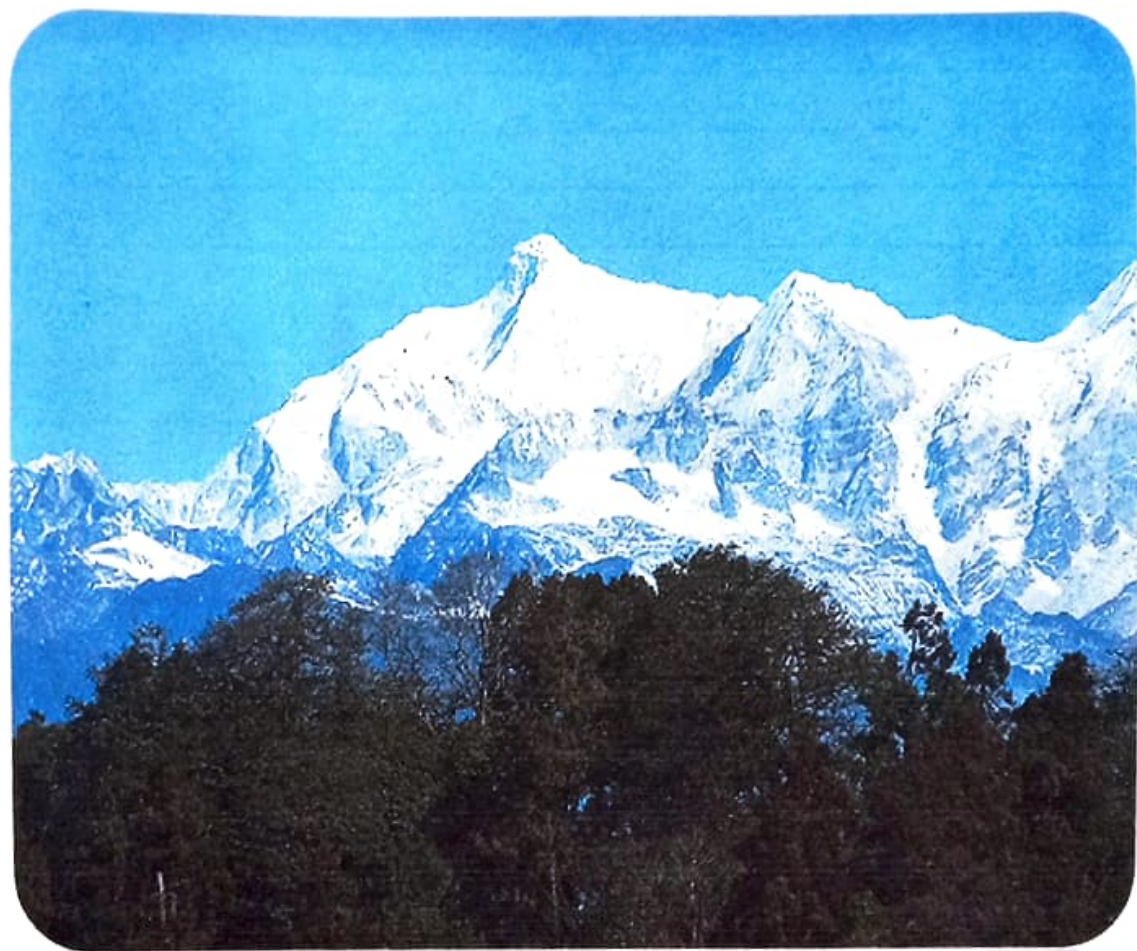


*Educational Tour*

**SIKKIM**

*Pelling & Rabangla*



***Muralidhar Girls College***

**Name: *KIRTI PAUL***

**Subject: *TOURISM AND TRAVEL  
MANAGEMENT***

**Project title: *TOUR IN SIKKIM***

*Examined  
Dhakraborty  
20/3/19*

**Paper: *6<sup>th</sup>***

**Roll number: *5044-51-0001***

**Registration number: *044-1221-0078-16***

**Class: *3<sup>rd</sup> YEAR***

**Year: *2018-2019***



# Muralidhar Girls' College

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Date.....

## TO WHOM IT MAY CONCERN

This is to certify that Smt. KIRTI PAUL bearing C.U Roll No. 5044-51-0001, Reg. No. 044-1221-0078-16 an examinee of B.A (Major) part III (1+1+1 system) Tourism and Travel management Examination, 2019, of the University of Calcutta, has successfully completed her project work and prepared a Project Report on primary data which has been collected during her Long study tour in "Pelling and Ravangla, Sikkim" February, 2019.

The project report which she submitted is her genuine and original work to the best of my knowledge.

*Kupali Chakraborty*

Head of the Institution:

Principal  
Muralidhar Girls' College

Signature: *Kathakali Chakraborty* 07.03.2019

Name: Kathakali Chakraborty

Designation: Guest Lecturer

## Highlights

- *Introduction*.....
  - India*.....
  - Sikkim*.....
- *Geography*.....
- *History*.....
- *Drainage*.....
- *Demography*.....
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  - Tourist Survey*.....
- *Conclusion*.....
- *Bibliography*.....

# ACKNOWLEDGMENT

Apart from one's own effort, the success of any project depends largely on the encouragement and guidelines of many others. I would thank all those people who have been instrumental in the successful completion of this project.

I express my sincerest gratitude to Dr. Kinjalini Biswas, principal of MURALIDHAR GIRLS COLLEGE, Calcutta University for allowing me to pursue the course of B.A. Major in Tourism and Travel Management from her prestigious institution.

I would like to show my greatest appreciation to our teachers Prof. Sankar Kumar Mukherjee, Sanjay Mukherjee, Ujjal Mallick, Kathakali Chakraborty and Amrita Kayal. I cannot convey enough thanks for their tremendous support and help. Without their support this project would not have materialize

I wanna give thanks to the DEAR TRAVELS because they had taken us to the remote areas for our education excursions .

Finally, i greatly acknowledge the support, encouragement and patience of my family and as always , nothing ion my life would be possible without God , Thank You!

Date: 20.03.19

Signature: Kinki Paul

## **PREFACE**

The content of this following pages describes tourism aspects of Murshidabad. The unknown history, geography, cultural value ,scenic beauty, a unique step of learning ,celebrating life, the initiative to motivate and educate the rural people for their seek. It fulfils the totality of Murshidabad.

This report is made to see the growth of tourism in the destination and the view of the tourist about the destination.

## SUPERVISER'S CERTIFICATES

This is to certify that a student of B.A. Major in TOURISM AND TRAVEL MANAGEMENT of MURALIDHAR GIRLS' COLLEGE under the University of Calcutta has worked under my supervision and guidance for her field trip report of Murshidabad.

The field trip report, which she is submitting, is genuine and original work to the best of my knowledge.

Place: Kolkata

Date: 20.03.19

Signature: @hakraborty

Name: Kathakali Chakraborty.

Designation: Guest Lecturer

Name of the college: Muralidhar Girls'  
College.

## STUDENT'S DECLARATION

I hereby declare that the project work with the title 'field trip report of Murshidabad (short educational tour) submitted by me for the partial fulfilment of the degree of B.A. Major in Tourism and Travel Management under Calcutta University is my original work and has not being submitted earlier to any other University/Institute for the fulfilment of the requirement for any other course of study.

I also declare that no chapter of this manuscript in whole or in part has being in corporate in this report from any earlier work done by others or by me. However extracts of any literature which has been used for this report has been duly acknowledged providing details of such literature in the references.

Place: *Kolkata*

Date: *20.03.19*

Signature: *Kirti Paul*

Name: *Kirti Paul*

Address: *46/2 Raja S.C. Mukherjee Road 141-52*

Registration No: *044-2221-0078-16*

Roll No: *5044-51-0001*



## **DEDICATION**

My project is dedicated to my respected teachers and parents , and I would like to thank my classmates.

## **OBJECTIVE OF STUDY**

As a part of this vocational course Tourism & Travel Management i had visited at Murshidabad, West Bengal. As an educational excursion I am going to prepare a field trip report based on the information that I had gathered during the excursion .

The main objective of the report is to encourage a person to visit the destination .I am going to give all data's an informations about Murshidabad and its related attraction .

The another objective of my report is to trying to solve the problems in the destination by the local people ,Govt of India through this report.

# India

India is probably the only country in the world where people belonging to different religions, castes and creeds, speaking different languages, having different cultures, different modes of living, different clothing, different feeding habits, worshipping different gods and deity live together in harmony and believe to be the children of one mother-MOTHER INDIA. They are one nation at large. Geographically India is a vast country so much so that even one of its states is bigger than many countries of Europe. But the whole country is well bounded by nature. In the north is the Himalayan Range. On the other side is the Indian Ocean, the Bay of Bengal and the Arabian sea. This provides, natural geographical unity to INDIA

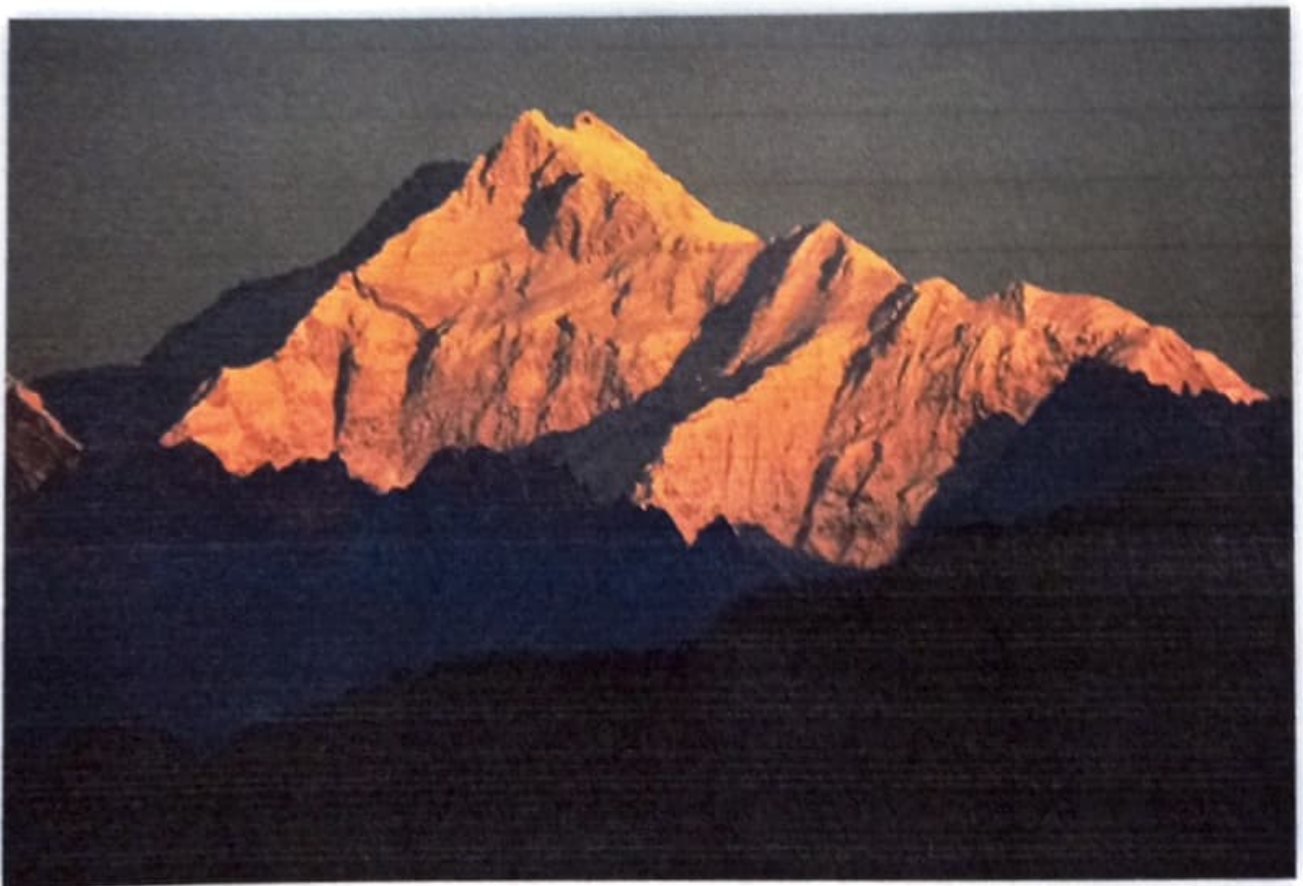


we have different religions in India. Apart from Hinduism we have the followers of Buddhism, Jainism, Islam, Sikhism, Christianity and Parsees. But Hindus form the greater majority. There are, no doubt, different factions, sections and sub-section but basically we all believe in the theory of Dharma and Karma. The theory of rebirth, purification of soul, salvation, Heaven and Hell holds good for each and every one. We untidily celebrate the festivals like Holi, Diwali, Christmas, Id, BudhJayanti and MahavirJayanti. This provides unity in diversity.

## *Introduction*

**Sikkim**, state of India, located in the northeastern part of the country, in the eastern Himalayas. It is one of the smallest states in India. Sikkim is bordered by the Tibet Autonomous Region of China to the north and northeast, by Bhutan to the southeast, by the Indian state of West Bengal to the south, and by Nepal to the west. The capital is Gangtok, in the southeastern part of the state.

The crowning glory of Sikkim is Mt. Khangchendzonga, the third highest mountain in the world. With magnificent snow and ice scenery it is often regarded as the undisputed monarch among the peaks of the world. But for the Sikkimese Khangchendzonga is much more than a mountain and is revered as the abode of their guardian deity Dzo-nga.



Even today the mountain god is invoked and prayed to during Pang Lhabso, a major Sikkimese festival, which also commemorates the blood brotherhood

sworn between the Lepchas and the Bhutias at Kabi in the fifteenth century. The sacred mountain can be viewed from every corner of Sikkim and remains an intrinsic part of the consciousness of the people.



Sikkim's tiny size geographically belies the profound diversity she offers. The state has the steepest rise in altitude over the shortest distance and has within its 7,096 sq. kms the entire climatic range, from tropical to temperate to alpine, bestowing on the land an intense natural heritage. Lush and thick forests, flush with blooms of exotic flora, hilly expanses embellished by Sikkim's two main rivers, the Teesta and the Rangeet, the picturesque villages, hot springs and waterfalls have a compelling appeal.

The mighty and majestic mountains, green valleys, wilderness & sense of adventure, delightful cuisines, peaceful and crime free State, Hot spot of biodiversity and a mixture of things that would make any place on the earth a delight to visit, has made Sikkim the hot destination for Tourism that it should be.

## • *Geography Of Sikkim*

Situated in the eastern Himalayas, Sikkim is a dazzling state situated in the incredible mountains with beautiful valleys. Sikkim is set between scopes of  $27^{\circ} 5' N$  to  $20^{\circ} 9' N$  and longitudes of  $87^{\circ} 59' E$  to  $88^{\circ} 56' E$ . Situated in north-east, Sikkim is the second little condition of India.



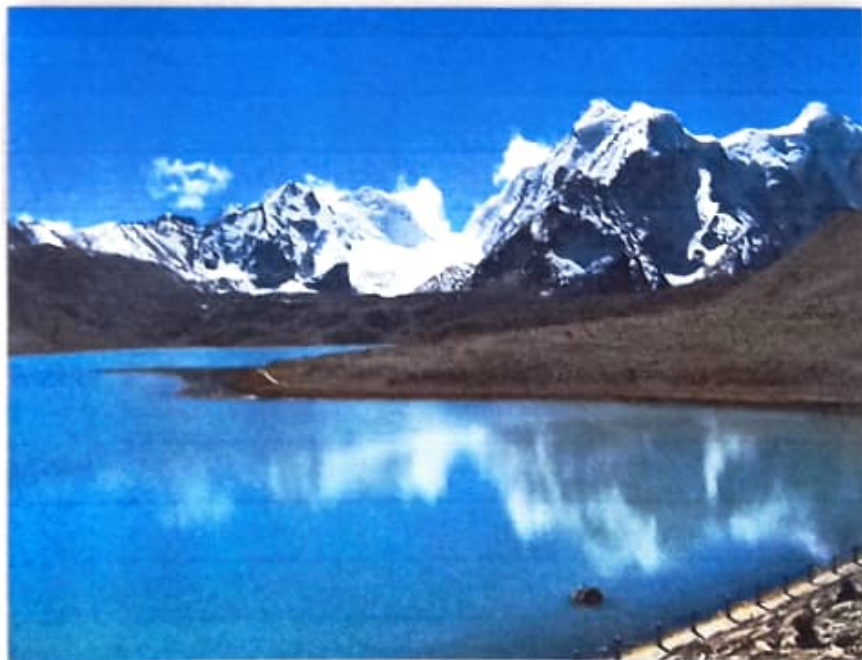
Sikkim is sandwiched between Nepal in the west and Bhutan in the east, China in the north and West Bengal in the south. The Indian fringe of Sikkim is imparted just to the condition of West Bengal.

Elongated fit as a fiddle, Sikkim extends 100 km approx. from north to south and expands 60 km approx from east to west. Sikkim covers a region of 7,096 km<sup>2</sup>. Exceptionally ruled by rugged territory, Sikkim gets water from waterways such as Teesta and Rungta. Around 75% of its edge envelops the east and the west, joining the complete northern frills. The southern edge of Sikkim is the main released edge that is interested in West Bengal.

The entire setting makes a horseshoe corral, which goes about as a trap for moisture loaded, winds from the Bay of Bengal. Hence, Sikkim gets a lot of downpour showers around the year. With the rise extending from 280 m (920 feet) to 8,585 m (28,000 feet), Sikkim has different atmosphere going from tropical to tundra. The geological measurement of Sikkim is most likely the explanation behind the rich accumulation of greenery in this little state.

Kanchenjunga top makes the crown of this state. Being rough, the zone is not satisfactory for cultivating and horticulture. A few snow-covered streams have come about into waterway valleys in the west and south of Sikkim.

33% place that is known for Sikkim is secured with timberlands. Sikkim rejoices with 28 mountain crests, 21 ice sheets, 227 high-elevation lakes, 5 hot springs and more than 100 streams. In the lower Himalayas, inhabitants have possessed the southern part of Sikkim.



## • *History*

Little is known of Sikkim's history prior to the 17th century. The state's name is derived from the Limbu words *su him*, meaning "new house." The Lepcha were early inhabitants of the region, apparently assimilating the Naong, Chang, Mon, and other tribes. The Bhutia began entering the area from Tibet in the 14th century. When the kingdom of Sikkim was established in 1642, Phuntsog Namgyal, the first chogyal (temporal and spiritual king), came from the Bhutia community. The Namgyal dynasty ruled Sikkim until 1975.



Sikkim fought a series of territorial wars with both Bhutan and Nepal beginning in the mid-18th century, and Nepal subsequently came to occupy parts of western Sikkim and the submontane Tarai region to the south. It was during this period that the largest migration of Nepalese to Sikkim began.

In 1816 these territories were restored to Sikkim by the British in return for its support during the Anglo-Nepalese War (1814–16), but by 1817 Sikkim had become a *de facto* protectorate of Britain.

The British East India Company obtained the city of Darjiling from Sikkim in 1835. Incidents between the British and Sikkim led to the annexation in 1849 of the



submontane regions and the subsequent military defeat of Sikkim, culminating in the Anglo-Sikkimese Treaty of 1861.

The treaty established Sikkim as a princely state under British paramountcy (though leaving the issue of sovereignty undefined), and the British were given rights of free trade and of road making through Sikkim to Tibet

. In 1890 an agreement was concluded between the British and the Tibetans that defined the border between Sikkim and Tibet. Tibet also acknowledged the special relationship of British India with the kingdom of Sikkim.

A British political officer was subsequently appointed to assist the chogyal in the administration of Sikkim's domestic and foreign affairs, in effect becoming the virtual ruler of the state.

After India attained independence in 1947, political parties began to be formed in Sikkim for the first time. Among their aims were the abolition of feudalism, the establishment of popularly elected government, and accession of Sikkim to India—all demands resisted by the chogyal and his supporters. The chogyal was



unable to hold his ground, however. The bulwark of the feudal system was dismantled in 1949, with the abolition of noncultivating rent-collecting landowners. In 1950 the Indo-Sikkimese Treaty made Sikkim an Indian protectorate, with India assuming responsibility for the external relations, defense, and strategic communications of Sikkim. The terms of the treaty also

included increased popular participation in government, and five general elections based on adult suffrage were held between 1952 and 1974. In the last of these elections, two rival parties merged to form the Sikkim Congress, which swept the polls. The party subsequently launched a campaign to obtain greater political liberties and rights, and the chogyal attempted to suppress the movement



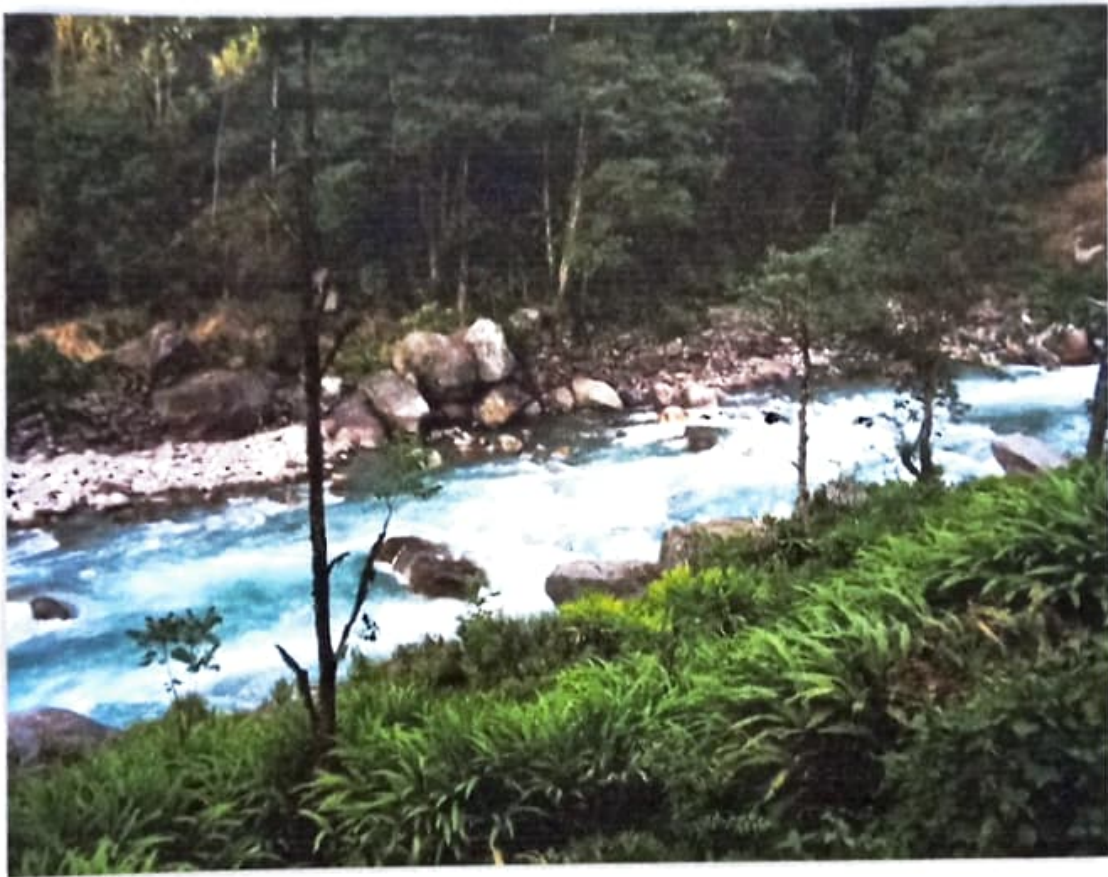
. When the situation got out of control, the chogyal asked the government of India to take over the administration. India prepared a constitution for Sikkim that was approved by its national assembly in 1974.

In a special referendum held in 1975, more than 97 percent of the electorate voted for the merger of Sikkim with India. Sikkim became the 22nd state of India on May 16, 1975.

### ● *Drainage*

The Sikkim basin is drained by the Tista River and its tributaries, such as the Rangit, Lhonak, Talung, and Lachung, which have cut deep valleys into the mountains.

Originating in the northeast from a glacier near the Tibetan border, the Tista River descends steeply, dropping about 15,700 feet (4,800 metres) to Rangpo (Rongphu), on the border with West Bengal, where it has cut a gorge through the Darjiling Ridge (7,000–8,000 feet [2,100–2,400 metres]) before emerging onto the Indo-Gangetic Plain.



### ● *Demography Of Sikkim*

Today the dominant part of Sikkim's inhabitants are of Nepali ethnic-national birthplace who went to the region in the nineteenth century.

The local Sikkimese, comprise of the Bhutias, who moved from the Kham area of Tibet in the Fourteenth Century, and the Lepchas who should accept have moved from the Far East.

Tibetans live for the most part in the northern and eastern ranges of the state.

Outsider inhabitant groups not local to the state incorporate the Marwaris, who own a large portion of the shops in South Sikkim and Gangtok, the Biharis, a large portion of whom are utilized in hands-on employments, and the Bengalls.

Hinduism and Buddhism are the religions declared by most Sikkimese. Sikkim likewise has a little Christian population, comprising for the most part of individuals of Lepcha source, changed over to the confidence after British teachers began lecturing in the locale in the late nineteenth century.

The state has never had religious differences. Mosques in downtown Gangtok and Mangan additionally serve the minute Muslim populace.

Nepali is the most widely used language of Sikkim. English and Hindi are additionally talked and comprehended in the majority of Sikkim. Different dialects talked in Sikkim incorporate Bhutia, Dzongkha, Groma, Gurung, Lepcha, Limbu, Magar, Majhi, Majhwar, Newari, Rai, Sherpa, Sunuwar, Tamang, Thulung, Tibetan, and



Yakha.

As India's minimum crowded state, Sikkim has just 540,493 inhabitants, with



288,217 guys and 252,276 females.

It is additionally the slightest thickly populated state with just 76 persons for each square kilometer.

Its development rate is 32.98% (1991-2001). The sex proportion is 875 females for every 1000 guys.

With 50,000 tenants, Gangtok is the state's just noteworthy town. The urban populace in Sikkim is 11.06%. The per capita pay remains at Rs 11,356, which is one of the highest in the nation.

## • *Climate*

Sikkim exhibits a variety of climatic types, from almost tropical conditions in the



south to severe mountain climates in the north. In Gangtok, temperatures in January (the coldest month) drop into the low 30s F (about 0 °C); in August (the warmest month), temperatures may reach the low 80s F (about 28 °C). Depending on elevation and exposure, annual precipitation varies from 50 to 200 inches (1,270 to 5,080 mm), most occurring during the months of the southwest monsoon (May through October). The heavy rains and snows often trigger destructive landslides and avalanches.

### **What is the best time to visit Sikkim?**

The best time to visit Sikkim is either between March and May or October and mid-December. If you want to witness the blooming natural beauty in Gangtok best season to visit would be in spring, from March to May. Autumn, on the other hand, brings the clear view of Himalayan Range.

## ● *Transportation*

### Kolkata to Darjeeling Trains

There are two station in Kolkata from where the long distance trains leave - Howrah and Sealdah. The rail distance between Kolkata and NJP/Siliguri is approximately 570-kms and it takes less than 12 hours to complete the journey by



train.

One of the most popular trains from Kolkata is the Darjeeling Mail. This is because it leaves at night at 10.05pm and reaches NJP next morning at a convenient time of 8am. It's a comfortable overnight journey and you save all your day time.

But this train is in great demand and you should book your tickets in advance.

Another great train from timing perspective is Kamrup Express that leaves earlier and reaches at 6:15am in the morning. This will in fact give you more time once you reach, let you have your breakfast more peacefully before the passengers of Darjeeling Mail arrive, and let you get comfortable seats for your onward journey to Darjeeling.

However, Kamrup is a popular train for passengers travelling to Guwahati, so expect some rush even in this train.

If you plan to take a bus from Siliguri to Darjeeling, then you can take Kanchankanya Express which leaves Kolkata in the evening, runs over-night and reaches Siliguri Junction at 7:30am. Right across the Siliguri Junction station you will get buses for Darjeeling from the main bus terminus (Tenzing Norgay Central Bus Terminus).

Flights between Kolkata and Bagdogra

Non-stop flights from Kolkata to Bagdogra take about 1 hour of flying time. The following are direct flights from Kolkata to Bagdogra. Bagdogra is at a distance of 126kms from Gangtok. Private taxis are available from Bagdogra airport.

It takes about 4.5 hours to reachGangtok from Bagdogra by road. There is also a helicopter service available between Bagdogra and Gangtok (takes 35 minutes



one way).

### ● *Routes to Gangtok& Sikkim*

The road routes from Bagdogra, NJP and Siliguri all meet the Sevoke Road which leads to the National Highway NH10.

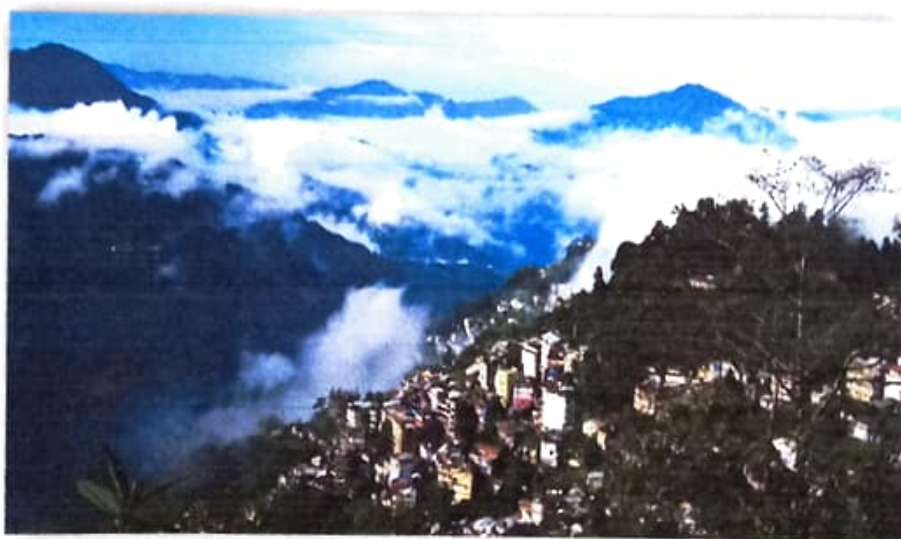
The route passes through the Teesta area and then goes all the way to Gangtok. For a long part of the drive, you will see the beautiful River Teesta flowing



alongside. Gangtok also has a helipad close to the town. There is daily helicopter service between Bagdogra and Gangtok (subject to weather permitting).

### ● *Attraction Pelling:*

Emerging as the best tourism destination in the Sikkim, the Pelling offers you the breathtaking views of Mt. Kanchenjunga and the other adjacent mountain ranges. The beautiful natural locations of the Pelling are the big attractions for the nature-loving tourists. The tourist spots in the Pelling are easily accessible through the array of well-maintained roads. The town of Pelling is around 125 km from the capital city of Gangtok and around 133 km from the Siliguri, a famous city in West Bengal. Situated at the altitude of around 6800 ft, the Pelling is a perfect gateway



for the nature trek with the amazing sight of the numerous waterfalls, quaint villages, pleasing environment, and the good trek routes

Due to the historical importance and rich cultural and traditional values, the Pelling is the most sought-after destination by the tourists with similar interests. Apart from the Khangchendzonga, the town has beautiful mountain peaks such as Koptang, Kabru, Kumbhakarna, Rathong, Dom, Pandim, Jopuno, Simvo, Narsing, Sinoulchu and others. The Pemayangste monastery is around 1 km from the town and the SangaCholing Monastery is around 40 min further trek, which is one of

the oldest monasteries in Sikkim. There are better facilities for tourists in the Pelling than the other destinations in the west Sikkim like the excellent Hotels, Lodges, Restaurants and easy conveyance.

- ***The Pemayangtse***

monastery is situated near the town of Pelling, one of the oldest and the most important monasteries of Sikkim. Built in the year 1705, the monastery belongs to the Nyingmapa sect of Mahayana Buddhism and it was founded by GyalwaLhatsumChempo, one of the three lamas to have performed the Consecration Ceremony of the first Chogyal (King) PhuntsogNamgyal at Yuksam in 1642

The unique feature of the monastery is that there is an intricately carved wooden



structure located on the top floor displaying a heavenly sphere known as 'Zangdokpalri'. It is believed that 'Zangdokpalri' is a reproduction in the concrete form that appeared in the vision of GyalwaLhatsumChempo. The monastery houses a good collection of wall paintings, sculptures, precious images, thankas and a huge gold plated statue of Guru Padsambhava. The monastery was built for "pure monks" (ta-tshang) meaning "monks of pure Tibetan lineage", celibate and without any physical abnormality. This practice is still retained. Only the monks of Pemayangtse Monastery are entitled to the title

"ta tshang". The head lama of this monastery had the unique privilege of anointing the Chogyals of the erstwhile monarchy of Sikkim with holy water. Pemayangtse means "Perfect Sublime Lotus", and is said to represent one of the four plexus of the human body.

## • *Kanchenjunga falls*

At a distance of 10 km from Yuksom and 24 km from Pelling, Kanchenjunga Waterfalls is a stunning waterfall situated in the beautiful hill town of Pelling, Sikkim. It is one of the largest waterfalls in Sikkim and among the prime Pelling Tourist Places.

Kanchenjunga Falls is a perennial waterfall situated around an hour drive from



Pelling towards Yuksom

. It is believed that the pristine waterfall originates high up in the glaciers of Mount Kanchenjunga, the 3rd highest peak in the world. It gushes down from a height of 100 feet into a pool. Kanchenjunga falls was not known to people and remained untouched till the 90s.

It only came into the limelight, when a local tour operator named TopjorBhutia accidentally discovered it. Today this spot become one of the leading tourist spots

in West Sikkim.

Known for its splendid beauty and glory, the waterfall serves as a perfect picnic spot with family and friends. Situated at a sharp curve on the road side, tourists need to climb around 50 steps from the road to reach the falls. For adventure-junkies, there is an option of rope sliding. One can also spot lot of small food stalls selling chat, tea and Maggie on the stairs.

Being a perennial waterfall, Kanchenjunga Fall can be visited anytime. However, the best time to visit the fall is after the monsoon season.

### • *Orange garden*

At a distance of 1 km from Rimbi Falls and 13 km from Pelling, Rimbi Orange Garden is a beautiful garden located at Rimbi near Pelling.



Situated near Rimbi Waterfall, it is one of the best places to visit in Pelling. Also known as Sewaro Rock Garden, Rimbi Orange Garden is a government

funded orange garden. Along with orange trees, visitors can see some cardamom plants and some flowering plants here.

It is well maintained and offers good views of the surrounding mountains. Tourists can access the river from the garden where one can sit on the rocks and spend some quality time in solitude. One can also buy oranges and cardamoms here.

## • *The Khecheopalrilake*

Is situated at the meeting place of the roads of Gyanshg and Yoksum in West Sikkim.

Set at 6,400 feet above the seal level, the lake brims with crystal clear water



encircled by a dense forest.

Local legend has it that not even a falling leaf is allowed to mar the beauty of the idyllic lake – a watchful bird will clear it away.

Khecheopalri means wish-fulfilling lake and the Sikkimese people hold it sacred. The Khecheopalri Monastery is just a 10-minute walk from the lake. Trek up one-and-half km and take a look below. The Khecheopalri Lake will appear As

## • *The Sky Walk in Pelling*

Chenrezig statue at Pelling is the fourth tallest statue situated in Sikkim. It has a tallness of 137-ft arranged at Pelling, West Sikkim. "Chenrezig" is a sign of all the Buddha's sympathy. His name signifies "One Who Looks with an Unwavering Eye". Along with the statue there is a glass skywalk where visitor can appreciate the excite of strolling in the glass. Its India first glass sky walk.



The extra charge inside the complex is Rs. 20/- for neighborhood and Rs. 50/- for non-local. Skywalk is a goal-oriented, Rs 500 Crore task of the Department of Tourism, Government of Sikkim India. In view of the lines of Skywalk in Grand Canyon, USA, this venture includes development of glass cantilever at Rawangla – a noteworthy visitor goal of Sikkim. The travel industry secretary said the adjusted undertaking had gotten on a basic level endorsement from the Union condition service and the last gesture would be given by mid-December.

He declined to unveil the highlights of the skywalk, saying such subtleties could be made open after the last endorsement came. From the skywalk, one will have the capacity to get a look at the valley underneath, including the winding Teesta and the Rangit, aside from the Kanchenjunga. Visitors can visit different places in South Sikkim, for example, Char Dham, Buddha park and the statue of Guru Padmasambhava.

Weather: Summer 7 To 28°C to °C Winter -5 To 14°C to °C

## • *Ravangla:*

A small, beautiful and quiet town in South Sikkim, the Ravangla is a prominent tourist destination with a magnificent sight of majestic hills adorned with the dense green forest, mesmerizing scene of valleys dotted with the quaint village huts.

The city of Ravangla is located at the bottom of the Menam hill at the altitude of 7000 ft on the peripheral landscape that divides the Teesta valley and Rangit valley. The mesmerizing scenery of the snow-clad mountain peaks is the prime



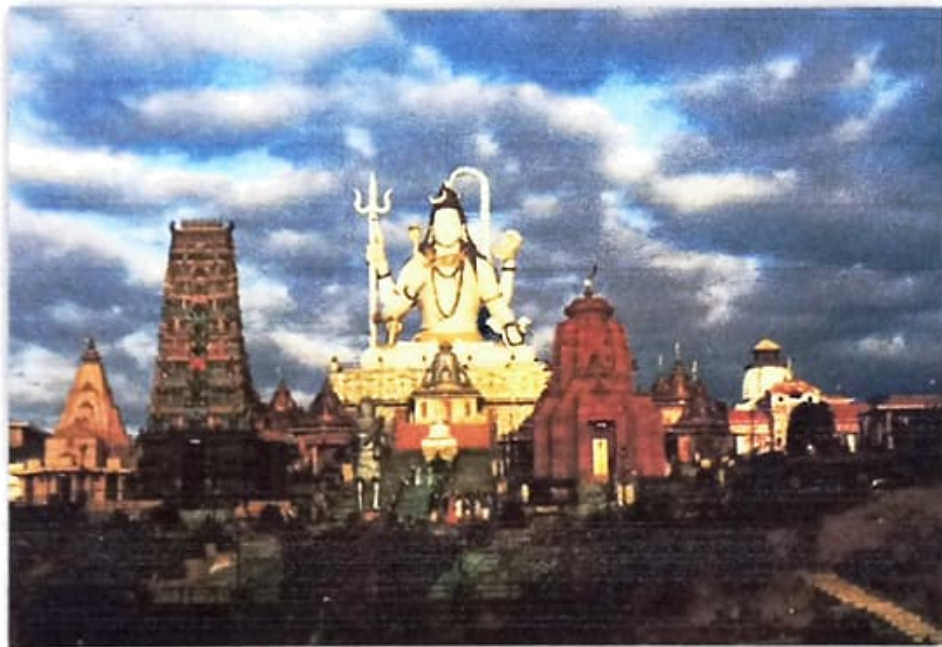
attraction of this small tourism hermitage of Ravangla.

The breathtaking view of the Kanchenjunga and other peaks such as Pandim, Sinalchu, Kabru, etc. will mesmerize you with its pure natural beauty. The abundance of the diverse natural beauty such as the richness of the exotic flora and fauna, dense green forest, serene snow peaks, pristine waterfalls, large tea gardens, etc., along with the ethnic culture and traditions of the quaint and peaceful villages, old monasteries and the breath of the pure air all together are

enriching the landscape of Ravangla and attracting the tourists from all over the world

- ***SiddheswarDham***

SiddhesvaraDham is situated atop Solophok hilltop, 5 km from Namchi, has a 108



ft tall statue of Shiva, replicas of 12 Jyotirlingas, models of sacred Chardham Hindu Temples of Jagannath, Badrinath, Dwaraka and Rameswaram and a 18-foot statue of Kirateshwar a hunter incarnation of Shiva.

The major attraction is the 108 feet, gigantic statue of Lord Shiva (Hindu God) in sitting posture, enclosed with twelve Lingas (temples) spread all over India. Solophok Hill has a historical fact in religious belief.

A pilgrim cum cultural heritage complex is built by Rural Development and Management Department, Government of Sikkim with state of art technology has all the capacity to turn out to be the most sought after tourist as well as pilgrimage destination of Sikkim in the near future.



## • *Buddha Park*

On the birth anniversary of Lord Gautama Buddha in 2006 the state government took a policy decision to observe the birth anniversary throughout the year in



Sikkim. And as a part of the celebration, the people of Ravangla took the initiative to construct and install a large statue of Lord Buddha and eco-garden to commemorate the event. This would also be a landmark in Sikkim's unique effort to promote pilgrimage tourism. The Buddha Park hosts a beautiful statue of Sakyamuni Buddha which is clearly visible from all the directions of southwest Sikkim near Ravangla and some parts of west Sikkim. The park area is beautifully landscaped creating ample walkway, gardens and space for visitors to enjoy the serene surroundings. The site commands beautiful views of the mountains and the spiritual ambience of the location adds to the visitor experience. The site also has additional infrastructure created for a museum meditation centre and for Buddhist conclave

## ❖ *Culture*

Sikkim is a unique blend of different religion, customs and traditions of different communities. In the ancient times, Sikkim was occupied by three tribes; Naong, Chang and the Mon. But with the course of time, the inhabitants of the nearby countries became a major inhabitant of the state. That includes the Lepchas; the



clan of Nagas from Tibet, are one of the tribal groups, the Bhutias; the descendents of Buddhists from Tibet and the Nepalese; the descendents of the Hindus from Nepal, which now dominates the considerable portion of the Sikkim's population. And hence, Nepali is the most common among all the languages in Sikkim.

The Tibetan Bhutias, secured their deep rooted ties to the tradition and belief since the last three centuries they had been settled in Sikkim. Living together harmoniously, the Sikkimese Bhutias and Tibetans display the cultural, social and linguistic commonness in between.

The state of Sikkim is a beautiful state filled with river valleys and blue daunting peaks. Sikkim is a land of diverse tribes and races of people living together. These different tribes and communities have unique features of their own in addition to

their distinctive dance forms, culture and craft forms. The diversity of ethnic groups, languages and religion is seen all over the state.

## ❖ *Fairs & Festivals*

All important festivals of India are celebrated in Sikkim with great fervour. Apart from these there are some regional festivals of Sikkim which include Losar, Loosong, Saga Dawa, LhababDuechen, DrupkaTeshi and Bhumchu that are



celebrated by Buddhist religious communities. Losar – the Tibetan New Year in mid-

December is an important festival of the state when most of the government offices and tourist centres are closed for a week.

Apart from biodiversity, Sikkim is also rich in its tradition and culture. There are many fairs and festivals which are celebrated in the state with much pomp and gaiety, Many festivals of this state are celebrated according to the Buddhist calendar. People wear traditional attire, colorful masks and celebrate their festival in the rhythm of musical instruments. Some important festivals of Sikkim are:

## *Saga Dawa*

Saga Dawa is the triple blessed festival for the Mahayana Buddhist people in Sikkim. On this day people pray and offers butter lamps in the monasteries. Saga Dawa is included by three day event. They are the birth of Buddha, enlighten



taken by Buddha and death of Buddha. It is celebrated on the full moon day of Buddhist lunar calendar.

## *PhangLhbsol*

PhangLhbsol is the unique festival in Sikkim. In this festival people worship Mount Kangchenjunga for its unifying power. On this festival the guardian deity is



portrayed as a fiery red face deity with a crown of five skulls and riding a snow lion. Pang-Toed dance and spectacular warrior dances are also performed by the monks in the festival.

Bumchu the term 'Bum' means pot and 'Chu' means water respectively. On this day, a pot of holy water is opened by the lamas in the monasteries. Celebrated at the Tashiding monastery in West Sikkim.

LosoongDasainDrupkaTeshiHeeBermiok Tourism Festival Crafts festival of RabonglaTharpu Monsoon Festival LhababDuchenNamchiMahotsavetc are some of the fares and festivals celebrated in Sikkim.

## ❖ *Arts & Craft*

There are different art and craft forms in Sikkim. Most of the people of the state live in rural areas and have their age old tradition of making various utility objects. The most popular handicraft objects of the state include woven woolen



carpet, choksee table, thankas, and canvas wall hangings depicting painting on different aspects of Sikkim.

The state also has many art and craft forms and has many handicrafts in the form of bamboo and cane products and weaving. Gangtok, Namchi and Melli are the famous places of the state for cottage industries and handloom products. \

The people of Sikkim have a special skill of craft making. The womenfolk of this state are good weavers. They attract the travelers by their craft work

. The handmade papers and carpets of Sikkim have a demand both in and outside the state.



Carpet Making Woolen Craft Wood Carving Paintings are some of the most famous art and craft in Sikkim

## ❖ *Music*

Western rock music can be commonly heard from the houses, restaurants and



business centres in Sikkim.

Hindi songs are also gaining popularity among the young masses. Indigenous Nepali rock music with Western rock beat is also popular among the Sikkimese (people of Sikkim).

The Nepali lyrics are so heart touching that you can stand a while to listen to its stanzas.

The music of the Sikkimese people is accompanied by various musical instruments

Susira Ghana Vandya- Instruments Of Percussion are Some of the musical instruments used in the music

### ❖ *Dance in Sikkim*

The dances of Sikkim are traditional celebrating harvest and the prosperity period in Sikkim. These dances are accompanied by chanting, traditional musical instruments and the dancers wear traditional masks and bright costumes.

Some of the dance forms are Lu Khangthamo, GnungmalaGnunghey, Rechungma, and Kagyed Dance.

The dance and music of the state are accentuated by traditional musical



instruments. The different types of dances celebrate the beauty of nature and harvesting period of Sikkim.

There are different folk dances of Sikkim which are an integral part of Sikkim culture.

These dances celebrate the harvesting period and prosperity of the state.

## ***RumtekChaam***

This is one of the significant religious mask dances and is performed on the 10th



day of the fifth months of the Tibetan calendar. The dance form presents eight manifestations of Guru Rimponche.

## ***Maruni Dance***

This is one of the oldest dance form of the Nepalis. This dance form is mostly performed during marriages and celebrates the victory of good over evil.

## ***GhaToKito***

This Bhutia folk dance form is accompanied by songs which describes the state of Sikkim and its beauty.

These are some of the famous dances in Sikkim



## ❖ *Food of Sikkim*

The people of Sikkim love to eat and they cook some of the most delicious items available in north east with momo being one of the most popular ones. Sikkim food primarily consist of noodles, thukpas, soups and other fermented dishes owing majorly to its very cold climate. Rice is however its main food item.

**Momos**, also known as wantons and dumplings, are favorite amongst the locals as well as the tourists. People coming to Sikkim would never miss the opportunity to taste the amazing momos here which have different fillings ranging from chicken



to pork to beef.

Boiled and steamed items are found to be mainly existent here with not much use of masalas but other local herbs and spices. Food here is always accompanied by some drinks like the local beer, rum or whiskey

## *Field Trip Analysis*

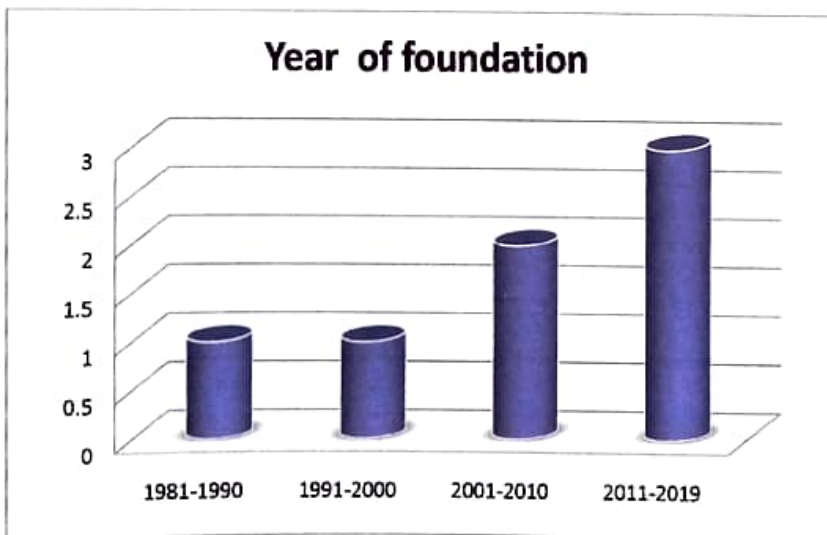
HOTEL MEANAMLA , HOTEL DRAGONIAN, NIRVANA RESIDENCY, HOTEL DEWACHEN, GOLDEN SUNRISE AND SPA, HOTEL PENACHEN , RABDANCY RESIDENCE These are some of the hotels in murshidabad which were being surveyed during the excursion.

According to their opinion the analysis are discoursed below:

### ❖ *FOUNDATION DATE :*

- 1981 to 1990 – 1
- 1991 to 2000 -- 1
- 2001 to 2010 -- 2
- 2011 to Present – 3

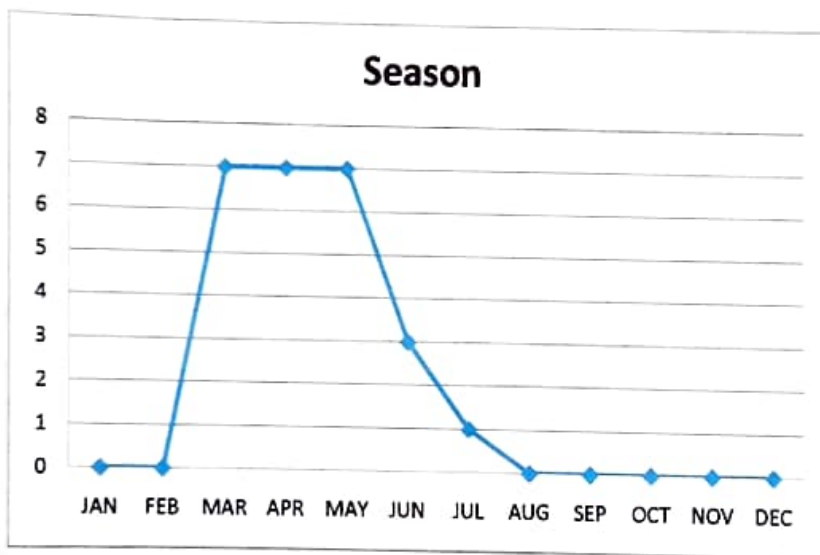
according to the survey it can be seen that 14% of the hotel were founded in 1981 to 1990, 14% in 1991 to 2000, 25% in 2001 to 2010 and 42% in 2011 to till present.



❖ **SEASON:**

March: 7  
April: 7  
May : 7  
June : 3  
July: 1

according to the survey it can be seen that 100% of tourist are seen in March, April and May , 43% tourist in June and 15% tourist in July. rest of the year can be said to be off season in Sikkim .



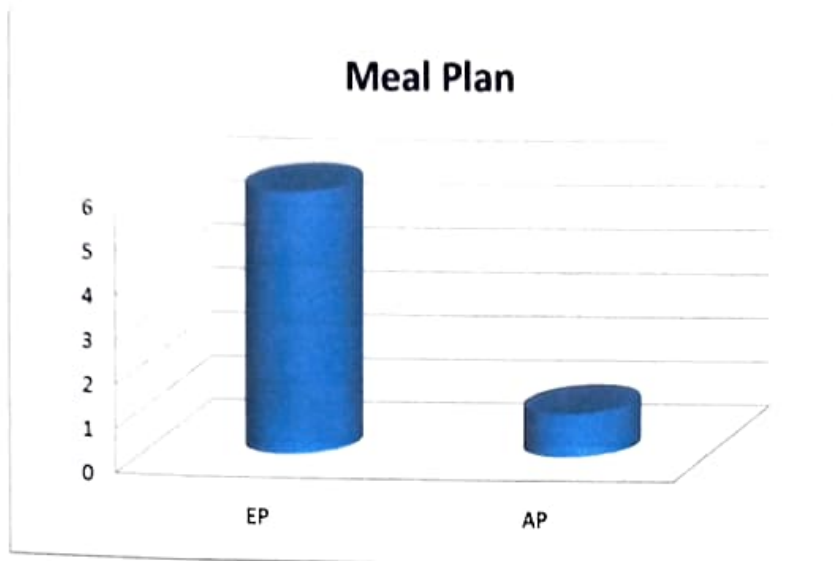
❖ **MEAL PLAN :**

EP - 6

AP - 1

according to the survey it can be seen that 86% of hotels follows E. P. (European plan) and 15% of hotels follows A.P.(American Plan).

C.P.( Continental Plan) and M.A.P.(Modified American Plan) are not followed in Sikkim.



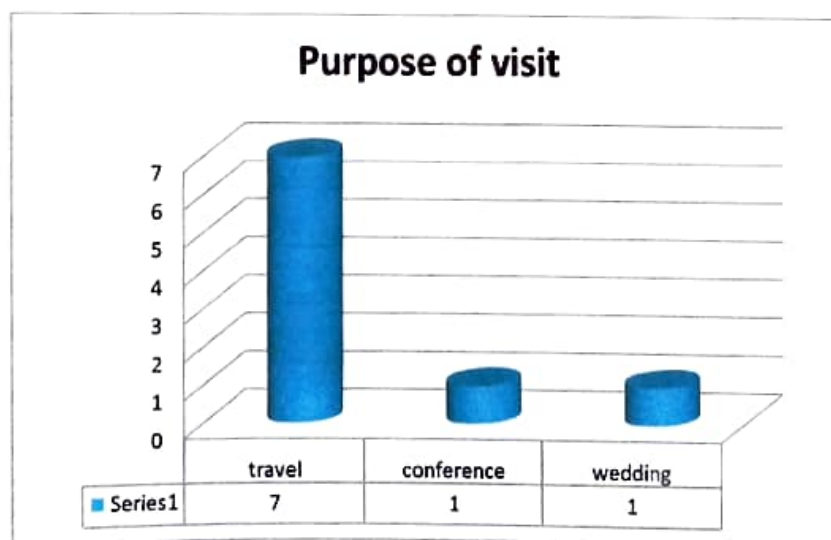
### **PURPOSE OF VISIT:**

Only Travel – 7

Attend conference -1

Wedding purpose – 1

according to the survey it can be seen that 100% of tourist are traveller , 15% tourist are travelling for attending conference and 15% are travelling for Wedding purpose.



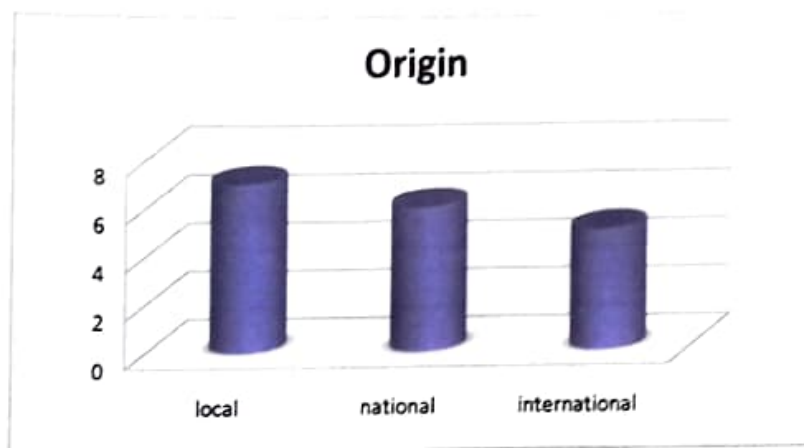
## ❖ ORIGIN OF TOURIST :

Local- 7

National – 6

International – 5

according to the survey it can be seen that 100% local tourists , 87% of tourists come national tourists, 63% international tourists come to this hotel.



After this analysis it can be stated that from 2011 -2019 the highest amount of hotels are being made in Sikkim. The best month to visit Sikkim is March , April , May . In hotels of Sikkim mainly the EP plan is followed. Local people come in Sikkim mainly for tourism purpose .

All tourist find the place well maintained ,transportation ,communication and information facility was good enough behaviour of local people was good. Mainly the tourist were more or less satisfied and wants to visit this place again

### ***SUGGESTION FOR DESTINATIONS –***

According to the survey some tourists wants development in the destination and said that government must take some more strict decision.

## **❖ *Conclusion***

Tourism sector in Sikkim has emerged of late as a driver of economic development in the state. However, the process of economic development through tourism has brought budget travelers into focus with scant regard being paid so far to ecological considerations. The increasing demand for tourism infrastructure has led to rampant construction work in fragile locations along with frequent movement of vehicles along the hilly terrains overlooking ecological balance of the destination. These have created enormous pressure on the physical structure of

the region. There are apprehensions voiced in different quarters that the State might have exceeded its physical carrying capacity in terms of tourist arrivals which is bound to adversely affect tourism prospect of the state in the long run.

Lastly, tourist survey suggests that Sikkim targets only the budget segment of the tourists as evidenced by growth of budget category hotels in every corner of the state. Targeting of premium segment of tourists by drawing suitable marketing strategy can increase the return generated from the tourism in the one hand and reduce the present excessive pressure on land, eco-system and the tourism resources of the state.

## ❖ *Bibliography*

<http://www.sikkimtourism.gov.in/>

<https://www.tourmyindia.com/states/sikkim/>

<https://sikkim.gov.in/>

<https://www.britannica.com/place/Sikkim>

<https://traveltriangle.com/blog/monasteries-in-sikkim/>

<https://www.flamingotravels.co.in/blog/2018/06/ultimate-guide-to-planning-the-perfect-sikkim-tour>

<https://www.go2india.in/sikkim/index.php>

<https://www.tourism-of-india.com/sikkim>

<https://www.tourmyindia.com/states/sikkim/>

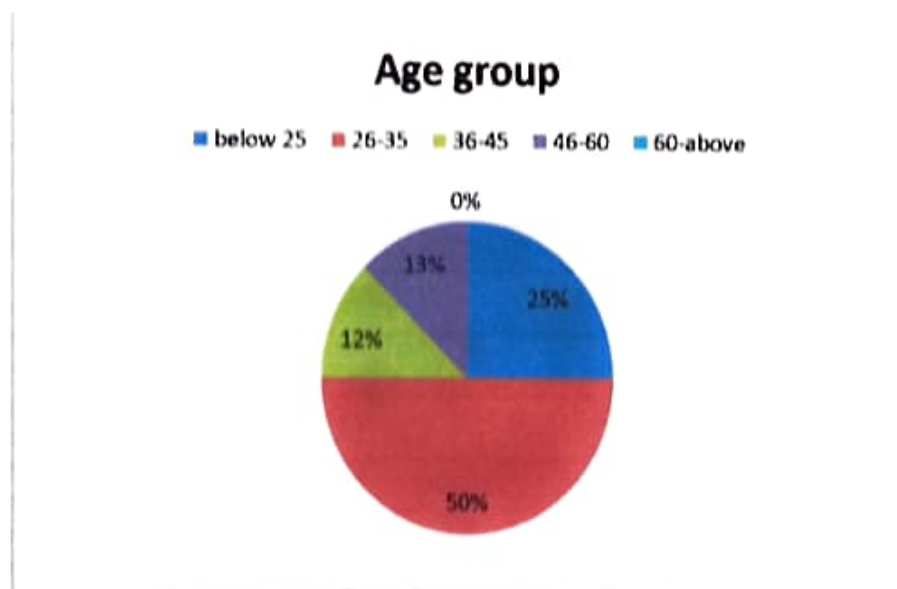
<http://khabarsamay.com/tourism/exciting-things-around-sikkim/>

## ❖ *Tourist survey report*

According to their opinion the analysis are discoursed below:

- **AGE :**  
BELOW 25 – 2  
26-35 – 4  
36-45 – 1  
46-60 – 1  
ABOVE 60 – no one

According to the survey we can see that 25 % of the tourists are in below 25, 50% of the tourists are in 26-35, 12% of the tourists are in 36-45 age group and 13% of the tourist are in 46-60.

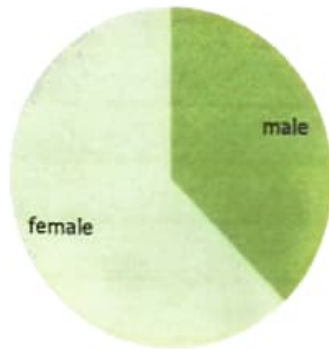


- **SEX :**  
MALE – 3  
FEMALE – 5

According to the survey 30% male and 50% female visited this place



### Sex ratio



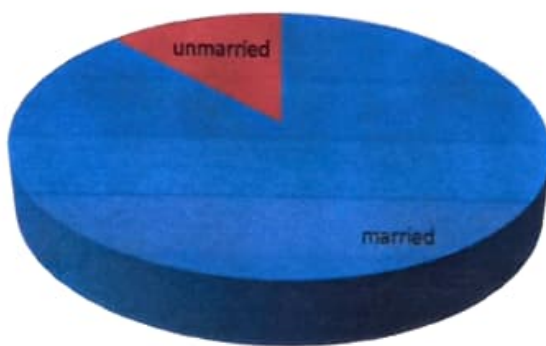
- **MARITAL STATUS:**

MARRIED – 7

UNMARRIED - 1

According to the survey we can see that 88% of tourist are married and 12% of tourist are unmarried.

### Marital status



• **OCCUPATION:**

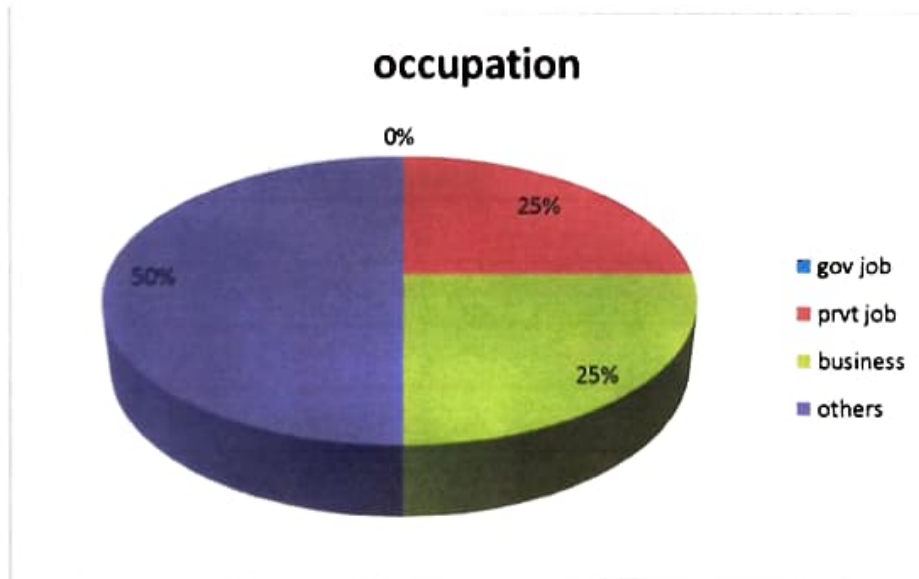
GOVERMENT JOB – 0

PRIVATE SERVICE- 2

BUSINESS – 2

OTHERS - 4

According to the survey it is seen that 25% of the tourist are in business sector ,25% of the tourist are in private service sector, and 450% is in other occupation



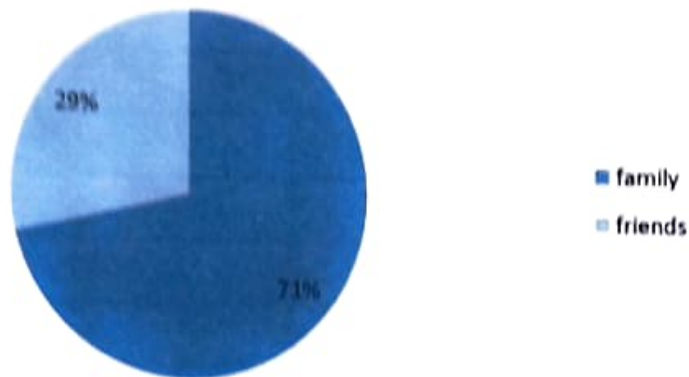
**ACCOMPANIES :**

FAMILY – 5

FRIENDS - 2

According to the survey it is seen that 71% Of the tourist come with their family and 29% of them come with their friends.

### Accompanies



- **PURPOSE OF VISIT :**

All of tourist come in Sikkim for spending holidays .

- **DURATION OF TOUR :**

Most of the tourist come for seven to ten days mainly but one of them came pelling for 2 days only

- **SOURCE OF INFORMATION :**

Sikkim is a famous and common place for the local tourist and internet ,tv and other resorces are the main source of information for the tourists.

- **NATURE OF TRIP :**

As Sikkim is a wellknown place so local tourist come here by self organization, tour packages are rare in Sikkim

- **OPINION ABOUT THE DESTINATION :**

## HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have an assignment on the hotels of ..... In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

1. NAME OF THE HOTEL: HOTEL PENACHEN
2. PROFILE OF THE HOTEL:
  - Address: Lower Pelling, West sikkim - 737113
  - Contact no.: 9832195226
  - Fax: .....
  - E-mail: .....
  - Owner: Saraj Mukherjee
  - Foundation: .....
  - Any Branch: No
  - Type / Category of Hotel: Non star
  - Season: On: March - June Off: July - Sep
  - Check out time: 12:50 p.m.
  - Occupancy Rate: .....

3. ACCOMMODATION TYPE:

Details of room	Tariff			
	Double	Single	Extra Pax	Others
Double room	800/-			
Triple "	1500/-			

4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON

yes given discount

5. DISCOUNTS PROVIDED:

- Group Booking Discount: .....
- Discount if coming through travel agent: .....
- Any other, please specify: .....

6. TYPE OF PLAN FOLLOWED: EP CP AP MAP

**DETAILS OF FUNCTIONAL DEPARTMENTS:**

**FRONT OFFICE**

NUMBER OF STUFF 6

ADVANCE RESERVATION: YES:  NO:

MODE OF RESERVATION: PHONE:  MAIL:  POST:  FAX:

MODE OF PAYMENT: CASH:  CHEQUE:  CREDIT CARD:

HANDLING FOREIGN GUESTS: C-FORM:  PASSPORT NO.

TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:  NO:

RESERVATION OF RAILWAY TICKETS

RESERVATION OF AIRLINES

CAR RENTAL SERVICES

SIGHT SEEING TOURS

ANY OTHER FACILITY.....

**B. HOUSE KEEPING 3**

NUMBER OF STUFF

LAUNDRY AND DRY CLEANING SERVICES: YES:  NO:

INHOUSE LAUNDRY  CONTRACT BASIS

FACILITIES IN ROOMS: HOT & COLD WATER  T.V. (COLOUR/ B&W)  TELEPHONE

GEYSER  MINI FREEZE  OTHERS

**C. FOOD AND BEVERAGE SERVICE**

NUMBER OF STUFF 4

RESTAURANTS: YES:  NO:

If Yes, Number: Multi-Cuisine

NAME OF THE RESTAURANT/S:	Specialty	COVERS:
1).....	.....	.....
2).....	.....	.....
3).....	.....	.....
4).....	.....	.....

BAR: YES:  NO:  COVERS:.....

NAME OF THE BAR: 1)..... COVERS:.....

ROOM SERVICE: YES:  NO:  24 HOURS..... LIMITED TIME 8 a.m. to 8 p.m.

NUMBER OF KITCHENS:

**D. OTHER DEPARTMENT**

BANQUETS/ CONFERENCE FACILITY: YES:  NO:

IF YES, NUMBER:  CAPACITY:  RATES:

OTHER DETAILS:.....

**OTHER FACILITIES:**

- CAR PARKING
- SWIMMING POOL
- CURRENCY EXCHANGE
- HEALTH CLUB

- LIFT FACILITIES
- STD&ISD FACILITIES
- LUGGAGE ROOM
- PUB

- INDOOR GAMES
- DOCTOR ON CALL
- INTERNET

- LAWN ✓
- LOCKER
- NEWSPAPER

**TYPE OF CLIENTELE:**

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)	25%	Travel	West Bengal
DOMESTIC (INDIA)	35%	Travel	Mumbai
INTERNATIONAL			

**10. SPECIAL / MAIN FEATURE:**

.....

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.....

Signature: SK. Anwar

Designation: Manager

Date: .....

**THANK YOU FOR YOUR KIND COOPERATION**

# HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-41/14 Gariahat Road, Ballygunge, Kolkata - 70, West Bengal. In the said course we have an assignment on the hotels of \_\_\_\_\_ In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

1. NAME OF THE HOTEL: KARNANOV RESIDENCE

PROFILE OF THE HOTEL:

- Address: Louisa Pelling, West, Jharkhand
- Contact no.: 36212351188
- Fax: \_\_\_\_\_
- E-mail: \_\_\_\_\_
- Owner: Tanging Gupta Bhartiya
- Foundation: 2005
- Any Branch: 3
- Type / Category of Hotel: Non class, standard
- Season: On: March - June Off: July - Sep
- Check out time: 12:00 p.m.
- Occupancy Rate: \_\_\_\_\_

3. ACCOMMODATION TYPE:

Details of room	Tariff			
	Double	Single	Extra Pax	Others
<u>Cute</u>	<u>3000</u>			
<u>Luxurious</u>	<u>2000</u>			
<u>Regular</u>	<u>1000</u>			

4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON

..... No .....

5. DISCOUNTS PROVIDED:

- Group Booking Discount: 10%
- Discount if coming through travel agent: \_\_\_\_\_
- Any other, please specify: \_\_\_\_\_

6. TYPE OF PLAN FOLLOWED: EP CP AP MAP

**DETAILS OF FUNCTIONAL DEPARTMENTS:**

**FRONT OFFICE**

NUMBER OF STUFF 6

ADVANCE RESERVATION: YES:  NO:

MODE OF RESERVATION: PHONE:  MAIL:  POST:  FAX:

MODE OF PAYMENT: CASH:  CHEQUE:  CREDIT CARD:

HANDLING FOREIGN GUESTS: C-FORM:  PASSPORT NO.

TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:  NO:

RESERVATION OF RAILWAY TICKETS

RESERVATION OF AIRLINES

CAR RENTAL SERVICES

SIGHT SEEING TOURS

ANY OTHER FACILITY:.....

**B. HOUSE KEEPING**

NUMBER OF STUFF 2

LAUNDRY AND DRY CLEANING SERVICES: YES:  NO:

INHOUSE LAUNDRY  CONTRACT BASIS

FACILITIES IN ROOMS: HOT & COLD WATER  T.V. (COLOUR/ B&W)  TELEPHONE

GEYSER  MINI FREEZE  OTHERS

**C. FOOD AND BEVERAGE SERVICE**

NUMBER OF STUFF

RESTAURANTS: YES:  NO:

If Yes, Number: 1

Multi-Cuisine

NAME OF THE RESTAURANT/S: 1).....	Specialty	COVERS:.....
2).....		COVERS:.....
3).....		COVERS:.....
4).....		COVERS:.....

BAR: YES:  NO: .....COVERS:.....

NAME OF THE BAR: 1).....LIMITED TIME.. 10:00 am

ROOM SERVICE : YES:  NO:  24 HOURS.....

NUMBER OF KITCHENS: 1

**D. OTHER DEPARTMENT**

BANQUETS/ CONFERENCE FACILITY: YES:  NO:

IF YES, NUMBER: CAPACITY: RATES:

OTHER DETAILS:.....



8. OTHER FACILITIES:

- CAR PARKING ✓
- SWIMMING POOL
- CURRENCY EXCHANGE
- HEALTH CLUB

- LIFT FACILITIES
- STD&ISD FACILITIES
- LUGGAGE ROOM
- PUB

- INDOOR GAMES
- DOCTOR ON CALL
- INTERNET ✓

- LAWN ✓
- LOCKER
- NEWSPAPER

9. TYPE OF CLIENTELE:

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)	30%	Travel	Coimbatore
DOMESTIC (INDIA)	80%		Delhi, West Bengal
INTERNATIONAL	5%		America, Italy

10. SPECIAL / MAIN FEATURE:

.....

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.....

Signature: [Handwritten Signature]

Designation: Manager

Date: 17/2/19

THANK YOU FOR YOUR KIND COOPERATION

## HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have an assignment on the hotels of . In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

**1. NAME OF THE HOTEL:**

**2. PROFILE OF THE HOTEL:** Hotel Meanamla

- Address: Kemuning Road, Buvangla, South Sikkim
- Contact no.: 9609867389 / 7098862304
- Fax: .....
- E-mail: meanadey70988@gmail.com
- Owner: Debashis Biswas
- Foundation: 1989
- Any Branch: Pelling, Darjeeling, Gangtok, Andaman
- Type / Category of Hotel: .....
- Season: On: MAR-May Off: Rest
- Check out time: 12 PM
- Occupancy Rate: 70%

**3. ACCOMMODATION TYPE:**

Details of room	Tariff			
	Double	Single	Extra Pax	Others
1) Standard -	1000			
2) Deluxe	2000			
3) Super Deluxe	2500			
4) Executive	3000			
5) Suite	4000			

**4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON**

Discount provided on off season  
 (Approx 10% - 20%)

**5. DISCOUNTS PROVIDED:**

- Group Booking Discount: 20% on off season
- Discount if coming through travel agent: 20%
- Any other, please specify: .....

**6. TYPE OF PLAN FOLLOWED:** EP  CP  AP  MAP

**TAILS OF FUNCTIONAL DEPARTMENTS:**

**FRONT OFFICE** - 01

**NUMBER OF STUFF** - 12

**ADVANCE RESERVATION: YES:**  **NO:**

**MODE OF RESERVATION: PHONE:**  **MAIL:**  **POST:**  **FAX:**

**MODE OF PAYMENT: CASH:**  **CHEQUE:**  **CREDIT CARD:**

**HANDLING FOREIGN GUESTS: C-FORM:**  **PASSPORT NO.**

**TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:**  **NO:**

RESERVATION OF RAILWAY TICKETS

RESERVATION OF AIRLINES

CAR RENTAL SERVICES

SIGHT SEEING TOURS

ANY OTHER FACILITY.....

**HOUSE KEEPING**

**NUMBER OF STUFF** - 02

**LAUNDRY AND DRY CLEANING SERVICES: YES:**  **NO:**

**INHOUSE LAUNDRY**  **CONTRACT BASIS**

**FACILITIES IN ROOMS: HOT & COLD WATER**  **T.V. (COLOUR/ B&W)**  **TELEPHONE**

**GEYSER**  **MINI FREEZE**  **OTHERS**

**C. FOOD AND BEVERAGE SERVICE**

**NUMBER OF STUFF** 06

**RESTAURANTS: YES:**  **NO:**

If Yes, Number:

Multi-Cuisine

**NAME OF THE RESTAURANT/S:** 1) *Meenakshi Restaurant* <sup>Specialty</sup>.....COVERS:.....  
2).....COVERS:.....  
3).....COVERS:.....  
4).....COVERS:.....

**BAR: YES:**  **NO:**

**NAME OF THE BAR: 1)**.....COVERS:.....

**ROOM SERVICE: YES:**  **NO:**  **24 HOURS**.....**LIMITED TIME**.....

**NUMBER OF KITCHENS:** 02

**D. OTHER DEPARTMENT**

**BANQUETS/ CONFERENCE FACILITY: YES:**  **NO:**

**IF YES, NUMBER:** CAPACITY: 40 RATES: 4000/- to 5000/-

**OTHER DETAILS:**.....

8. OTHER FACILITIES:

- CAR PARKING ✓
- SWIMMING POOL ✗
- CURRENCY EXCHANGE ✗
- HEALTH CLUB ✗

- LIFT FACILITIES ✗
- STD&ISD FACILITIES ✗
- LUGGAGE ROOM ✓
- PUB ✗

- INDOOR GAMES ✗
- DOCTOR ON CALL ✗
- INTERNET ✓


- LAWN ✗
- LOCKER ✗
- NEWSPAPER ✓

9. TYPE OF CLIENTELE:

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)	30%	Sightseeing, Holiday, wedding	Whole Sikkim
DOMESTIC (INDIA)	60%	Sightseeing, Holiday	WB, Delhi, Mumbai
INTERNATIONAL	10%	U	USA, France

10. SPECIAL / MAIN FEATURE:

- 1) View of Kanchenjunga
- 2) Room Size (Big)
- 3) Decoration of rooms

Signature: 

Designation: Manager

Date: 10/02/2014

THANK YOU FOR YOUR KIND COOPERATION

## HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have an assignment on the hotels of ..... In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

1. NAME OF THE HOTEL: mystic
2. PROFILE OF THE HOTEL: Nirvana Residency
  - Address: Ap. Lower Pelling near PBI Bank Sikkim  
737113
  - Contact no.: 232-42245099 / 9832538932 / 983688932
  - Fax: 91-33-2475-6132
  - E-mail: themystichotel@gmail.com
  - Owner: Ritu Bhowmik
  - Foundation: 2016
  - Any Branch: Jaldapara, Darjeeling, Kalimpong
  - Type / Category of Hotel: .....
  - Season: On: March - May Off: Rest
  - Check out time: 12:00 PM
  - Occupancy Rate: .....

3. ACCOMMODATION TYPE:

Details of room	Tariff			
	Double	Single	Extra Pax	Others
Delux Super Delux	-1000- 1500-		100 200	

4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON  
Change
5. DISCOUNTS PROVIDED:
  - Group Booking Discount: .....
  - Discount if coming through travel agent:
  - Any other, please specify: .....
6. TYPE OF PLAN FOLLOWED: EP  CP  AP  MAP

**FAILS OF FUNCTIONAL DEPARTMENTS:**  
**FRONT OFFICE**

NUMBER OF STUFF 61

ADVANCE RESERVATION: YES:  NO:

MODE OF RESERVATION: PHONE:  MAIL:  POST:  FAX:

MODE OF PAYMENT: CASH:  CHEQUE:  CREDIT CARD:

HANDLING FOREIGN GUESTS: C-FORM:  PASSPORT NO.

TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:  NO:

- RESERVATION OF RAILWAY TICKETS
- RESERVATION OF AIRLINES
- CAR RENTAL SERVICES
- SIGHT SEEING TOURS
- ANY OTHER FACILITY.....

**B. HOUSE KEEPING**

NUMBER OF STUFF 1

LAUNDRY AND DRY CLEANING SERVICES: YES:  NO:

INHOUSE LAUNDRY  CONTRACT BASIS

FACILITIES IN ROOMS: HOT & COLD WATER  T.V. (COLOUR/B&W)  TELEPHONE   
 GEYSER  MINI FREEZE  OTHERS

**C. FOOD AND BEVERAGE SERVICE**

NUMBER OF STUFF 2

RESTAURANTS: YES:  NO:

If Yes, Number:  
 Multi-Cuisine

NAME OF THE RESTAURANT/S: 1)..... *Same*..... COVERS:.....  
 2)..... COVERS:.....  
 3)..... COVERS:.....  
 4)..... COVERS:.....

BAR: YES:  NO:

NAME OF THE BAR: 1)..... COVERS:.....

ROOM SERVICE : YES:  NO:  24 HOURS..... LIMITED TIME

NUMBER OF KITCHENS: 2

**D. OTHER DEPARTMENT**

BANQUETS/ CONFERENCE FACILITY: YES:  NO:

IF YES, NUMBER: CAPACITY: RATES:

OTHER DETAILS:.....  
 .....

8. OTHER FACILITIES:

- CAR PARKING ✓
- SWIMMING POOL ✗
- CURRENCY EXCHANGE ✗
- HEALTH CLUB ✗

- LIFT FACILITIES ✗
- STD&ISD FACILITIES ✓
- LUGGAGE ROOM ✗
- PUB ✗

- INDOOR GAMES ✗
- DOCTOR ON CALL ✗
- INTERNET ✓

- LAWN ✗
- LOCKER ✓
- NEWSPAPER ✓

9. TYPE OF CLIENTELE:

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)	50%	Tour / Official	
DOMESTIC (INDIA)	99%	Official / Tour	
INTERNATIONAL	30%	Tour	

10. SPECIAL / MAIN FEATURE:

.....

.....

.....

.....

.....

.....

.....

.....

Signature: *Sukhvir Singh Randhawa*

Designation: *Manager*

Date: *17/2/17*

THANK YOU FOR YOUR KIND COOPERATION

## HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have an assignment on the hotels of ..... In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

1. NAME OF THE HOTEL: *Hotel Dragonia*
2. PROFILE OF THE HOTEL:
  - Address: ..... *Pelling West Sikkim -* .....
  - Contact no.: ..... *9593775954* .....
  - Fax: ..... .....
  - E-mail: ..... *yzangstha@yahoo.com* .....
  - Owner: ..... *K.T. Lama Butia* .....
  - Foundation: ..... *2019 2003* .....
  - Any Branch: ..... *x* .....
  - Type / Category of Hotel: ..... .....
  - Season: On: ..... *MARCH AP! MAY* ..... Off: ..... *REST* .....
  - Check out time: ..... *12.00 PM* .....
  - Occupancy Rate: ..... .....

3. ACCOMMODATION TYPE:

Details of room	Tariff			
	Double	Single	Extra Pax	Others
<i>Double Non-A/c</i>				

4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON

*Change*

5. DISCOUNTS PROVIDED:
  - Group Booking Discount: .....
  - Discount if coming through travel agent:  .....
  - Any other, please specify: .....

6. TYPE OF PLAN FOLLOWED: EP      CP      AP       MAP



**TAILS OF FUNCTIONAL DEPARTMENTS:**

**FRONT OFFICE**

NUMBER OF STUFF 2

ADVANCE RESERVATION: YES:  NO:

MODE OF RESERVATION: PHONE:  MAIL:  POST:  FAX:

MODE OF PAYMENT: CASH:  CHEQUE:  CREDIT CARD:

HANDLING FOREIGN GUESTS: C-FORM:  PASSPORT NO.

TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:  NO:

- RESERVATION OF RAILWAY TICKETS
- RESERVATION OF AIRLINES
- CAR RENTAL SERVICES
- SIGHT SEEING TOURS
- ANY OTHER FACILITY.....

**B. HOUSE KEEPING**

NUMBER OF STUFF 1

LAUNDRY AND DRY CLEANING SERVICES: YES:  NO:

INHOUSE LAUNDRY  CONTRACT BASIS

FACILITIES IN ROOMS: HOT & COLD WATER  T.V. (COLOUR/B&W)  TELEPHONE   
 GEYSER  MINI FREEZE  OTHERS

**C. FOOD AND BEVERAGE SERVICE**

NUMBER OF STUFF 3

RESTAURANTS: YES:  NO:

If Yes, Number:

Multi-Cuisine

NAME OF THE RESTAURANT/S: 1)..... *Specialty  Pragnana organic kitchen*..... COVERS:.....  
 2)..... COVERS:.....  
 3)..... COVERS:.....  
 4)..... COVERS:.....

BAR: YES:  NO:

NAME OF THE BAR: 1)..... COVERS:.....

ROOM SERVICE : YES:  NO:  24 HOURS..... LIMITED TIME.....

NUMBER OF KITCHENS:

**D. OTHER DEPARTMENT**

BANQUETS/ CONFERENCE FACILITY: YES:  NO:

IF YES, NUMBER:  CAPACITY:  RATES:

OTHER DETAILS:.....

8. OTHER FACILITIES:

- CAR PARKING ✓
- SWIMMING POOL ✗
- CURRENCY EXCHANGE ✗
- HEALTH CLUB ✗

- LIFT FACILITIES ✗
- STD&ISD FACILITIES ✗
- LUGGAGE ROOM ✗
- PUB ✗

- INDOOR GAMES ✗
- DOCTOR ON CALL ✓
- INTERNET ✓

- LAWN ✗
- LOCKER ✗
- NEWSPAPER ✗

9. TYPE OF CLIENTELE:

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)			
DOMESTIC (INDIA)			
INTERNATIONAL			

10. SPECIAL / MAIN FEATURE:

.....

.....

.....


.....

.....

.....

.....

.....

Signature:  .....

Designation: .....

Date: 17/02/2019 .....

**THANK YOU FOR YOUR KIND COOPERATION**

## HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have an assignment on the hotels of ..... In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

1. NAME OF THE HOTEL: HOTEL DEWACHHON

2. PROFILE OF THE HOTEL:

- Address: Louis Pelling, West Seikim
- Contact no.: 787 250 18 64
- Fax: .....
- E-mail: sumanguing@gmail.com
- Owner: Donchak Bishuiya
- Foundation: 2016
- Any Branch: 2 in Rabangla
- Type / Category of Hotel: Mid star
- Season: On: March-May Off: rest (Feb)
- Check out time: 12:00 p.m.
- Occupancy Rate: .....

3. ACCOMMODATION TYPE:

Details of room	Tariff			
	Double	Single	Extra Pax	Others
Super Deluxe	4500/-			
Deluxe	3500/-			

4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON

off season 13% discount

5. DISCOUNTS PROVIDED:

- Group Booking Discount: .....
- Discount if coming through travel agent: .....
- Any other, please specify: .....

6. TYPE OF PLAN FOLLOWED: EP CP AP MAP

**TAILS OF FUNCTIONAL DEPARTMENTS:**

**FRONT OFFICE**

NUMBER OF STUFF 5

ADVANCE RESERVATION: YES:  NO:

MODE OF RESERVATION: PHONE:  MAIL:  POST:  FAX:

MODE OF PAYMENT: CASH:  CHEQUE:  CREDIT CARD:

HANDLING FOREIGN GUESTS: C-FORM:  PASSPORT NO.

TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:  NO:

RESERVATION OF RAILWAY TICKETS

RESERVATION OF AIRLINES

CAR RENTAL SERVICES

SIGHT SEEING TOURS

ANY OTHER FACILITY.....

**B. HOUSE KEEPING**

NUMBER OF STUFF 1

LAUNDRY AND DRY CLEANING SERVICES: YES:  NO:

INHOUSE LAUNDRY

CONTRACT BASIS

FACILITIES IN ROOMS: HOT & COLD WATER

T.V. (COLOUR/ B&W)

TELEPHONE

GEYSER

MINI FREEZE

OTHERS

**C. FOOD AND BEVERAGE SERVICE**

NUMBER OF STUFF

RESTAURANTS: YES:  NO:

If Yes, Number:

Multi-Cuisine

NAME OF THE RESTAURANT/S: 1).....

Specialty

1) Indian (but veg)

COVERS:.....

2) Chinese

COVERS:.....

3).....

COVERS:.....

4).....

COVERS:.....

BAR: YES:  NO:

NAME OF THE BAR: 1).....COVERS:.....

ROOM SERVICE: YES:  NO:

24 HOURS Yes.....LIMITED TIME.....

NUMBER OF KITCHENS:

**D. OTHER DEPARTMENT**

BANQUETS/ CONFERENCE FACILITY: YES:  NO:

IF YES, NUMBER: CAPACITY: RATES:

OTHER DETAILS:.....

8. OTHER FACILITIES:

CAR PARKING  
SWIMMING POOL  
CURRENCY EXCHANGE  
HEALTH CLUB

LIFT FACILITIES  
STD&ISD FACILITIES  
LUGGAGE ROOM  
PUB

INDOOR GAMES  
DOCTOR ON CALL  
INTERNET

LAWN  
LOCKER  
NEWSPAPER

9. TYPE OF CLIENTELE:

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)	30%		Darjeeling
DOMESTIC (INDIA)	80%		Gurgaon and Kuala
INTERNATIONAL	25%		New Zealand

10. SPECIAL / MAIN FEATURE:

.....  
 .....  
 .....  
 .....  
 .....  
 .....  
 .....

Signature: .....

Designation: *Manager* .....

Date: *17/02/17* .....

THANK YOU FOR YOUR KIND COOPERATION

# HOTEL SURVEY QUESTIONNAIRE

Dear Respondent,

We are student of B A (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have an assignment on the hotels of ..... In connection with this assignment, we need to conduct a survey on hotels in the said area. Your response and opinions will help us to complete the report as well as provide information for tourism development in the area. This information will strictly be confidential and will not be used for any other purposes.

**NAME OF THE HOTEL:** GOLDEN SOURCE and SPA

**PROFILE OF THE HOTEL:**

- Address: Lower Pelling.....
- Contact no.: 747902007.....
- Fax: .....
- E-mail: .....
- Owner: Dehraj Wargde Bhutiya.....
- Foundation: 2011.....
- Any Branch: 13.....
- Type / Category of Hotel: 2 star.....
- Season: On: March - July..... Off: Aug - Feb.....
- Check out time: 12 pm.....
- Occupancy Rate: .....

**3. ACCOMMODATION TYPE:**

Details of room	Tariff			
	Double	Single	Extra Pax	Others
Super Dulex	2500/-			
Dulex	2000/-			
Suite	3500/-			
family room	4000/-			

**4. CHANGES IN TARIFF DURING OFF SEASON OR PEAK SEASON**

discount in off season 25%.

**5. DISCOUNTS PROVIDED:**

- Group Booking Discount: .....
- Discount if coming through travel agent: .....
- Any other, please specify: .....

**6. TYPE OF PLAN FOLLOWED:** (EP) CP AP MAP AU

**TAILS OF FUNCTIONAL DEPARTMENTS:**

**FRONT OFFICE**

NUMBER OF STUFF

ADVANCE RESERVATION: YES:  NO:

MODE OF RESERVATION: PHONE:  MAIL:  POST:  FAX:

MODE OF PAYMENT: CASH:  CHEQUE:  CREDIT CARD:

HANDLING FOREIGN GUESTS: C-FORM:  PASSPORT NO.

TRAVEL DESK AND TRAVEL RELATED SERVICES: YES:  NO:

RESERVATION OF RAILWAY TICKETS

RESERVATION OF AIRLINES

CAR RENTAL SERVICES

SIGHT SEEING TOURS

ANY OTHER FACILITY: .....

**HOUSE KEEPING**

NUMBER OF STUFF 6

LAUNDRY AND DRY CLEANING SERVICES: YES:  NO:

INHOUSE LAUNDRY CONTRACT BASIS

FACILITIES IN ROOMS: HOT & COLD WATER  T.V. (COLOUR/ B&W)  TELEPHONE   
GEYSER  MINI FREEZE  OTHERS

**C. FOOD AND BEVERAGE SERVICE**

NUMBER OF STUFF

RESTAURANTS: YES:  NO:

If Yes, Number: 1

Multi-Cuisine

NAME OF THE RESTAURANT/S: 1) *Specialty Any type of dish but veg* COVERS: .....  
2) ..... COVERS: .....  
3) ..... COVERS: .....  
4) ..... COVERS: .....

BAR: YES:  NO:

NAME OF THE BAR: 1) ..... COVERS: .....

ROOM SERVICE: YES:  NO:  24 HOURS:  LIMITED TIME:

NUMBER OF KITCHENS:

**D. OTHER DEPARTMENT**

BANQUETS/ CONFERENCE FACILITY: YES:  NO:

IF YES, NUMBER: 1 CAPACITY: RATES:

OTHER DETAILS: .....

8 OTHER FACILITIES:

- CAR PARKING ✓
- SWIMMING POOL
- CURRENCY EXCHANGE
- HEALTH CLUB

- LIFT FACILITIES
- STD&ISD FACILITIES
- LUGGAGE ROOM
- PUB

- INDOOR GAMES
- DOCTOR ON CALL
- INTERNET ✓

- LAWN ✓
- LOCKER
- NEWSPAPER

9 TYPE OF CLIENTELE:

Clientele	No./Percentage	Purpose of visit	Origin
LOCAL (WITHIN THE STATE)	100%	Travel	West Bengal
DOMESTIC (INDIA)	80%	"	Gujarat, Rajasthan, Maharashtra
INTERNATIONAL	100%	"	Austria, Holland, France

10 SPECIAL / MAIN FEATURE:

In this hotel spa section are also available

Signature: Subhojit Ghosh  
 Designation: General Manager  
 Date: 17/02/19

THANK YOU FOR YOUR KIND COOPERATION



## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper. Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Rameeh Karmakar
- Age: Below 25      26-35      36-45 ✓      46-60      Above 60
- Sex: Male ✓      Female
- Marital status: Married ✓      Unmarried
- Place of origin: City/ Province: Dajelling      Country:
- Nationality: Indian
- Occupation: Govt. Job      Private Service      Business      Professional      Academicians  
Others: Diener
- Accompanies: Alone      Family      Friends      Colleague      Other ✓
- Purpose of visit: Travel

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 2 daye
- Sources of information about the destination:  
Books      Travel Magazines      Internet      Tourist Offices      T.V. ✓      Friends and Family  
Others:
- Nature of the trip: Package tour      Self organized: ✓
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation:
- Are you satisfied with the services provided: Yes:      No:
- If not please specify reasons:

**OPINION ABOUT THE DESTINATION:**

Do you find the place/ attractions are properly maintained?

*Yes*

What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good       Good      Poor      Very poor

Any comments:

Which attraction has impressed you most and why?

*Khecheopulri Lake is good*

What is your opinion about the local people?

*They are good*

On the whole, are you satisfied or not?

Fully Satisfied       More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:.....

Would you like to revisit the place again? Yes      No

Your suggestions for the development of the destination.

*Need more cleanliness:*

Signature: *Ramesh Tamang*  
Date:

**THANK YOU FOR YOUR KIND COOPERATION**

## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Aarti Kungwani
- Age: Below 25      26-35       36-45      46-60      Above 60
- Sex: Male      Female
- Marital status: Married       Unmarried
- Place of origin: City/ Province: Maharashtra      Country:
- Nationality: Indian
- Occupation: Govt. Job      Private Service      Business      Professional      Academicians  
Others: House wife
- Accompanies: Alone      Family       Friends      Colleague      Other
- Purpose of visit: Travel

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 10 days
- Sources of information about the destination:  
Books      Travel Magazines      Internet      Tourist Offices      T.V.      Friends and Family  
Others:
- Nature of the trip: Package tour      Self organized:
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation:
- Are you satisfied with the services provided: Yes:      No:
- If not please specify reasons:

**OPINION ABOUT THE DESTINATION:**

Do you find the place/ attractions are properly maintained?

..... *The place are well maintained* .....

What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good       Good      Poor      Very poor

Any comments:

Which attraction has impressed you most and why?

..... *Kheeroopali lake is the most beautiful and* .....

..... *surrounding peaceful place* .....

What is your opinion about the local people?

..... *They are good* .....

On the whole, are you satisfied or not?

Fully Satisfied       More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:.....

Would you like to revisit the place again? Yes       No

Your suggestions for the development of the destination.

..... *The place is good* .....

*Arjun*

Signature:

Date:

**THANK YOU FOR YOUR KIND COOPERATION**

## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Mayne Wairwani
- Age: Below 25      26-35       36-45      46-60      Above 60
- Sex: Male      Female
- Marital status: Married       Unmarried
- Place of origin: City/ Province: Maharashtra      Country:
- Nationality: Indian
- Occupation: Govt. Job      Private Service      Business      Professional      Academicians  
Others House wife
- Accompanies: Alone      Family       Friends      Colleague      Other
- Purpose of visit: Travel

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 10 days
- Sources of information about the destination:  
Books      Travel Magazines      Internet      Tourist Offices      T.V.  Friends and Family  
Others:
- Nature of the trip: Package tour      Self organized:
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation:
- Are you satisfied with the services provided: Yes:      No:
- If not please specify reasons:

**OPINION ABOUT THE DESTINATION:**

- Do you find the place/ attractions are properly maintained?

.....*Yes...maintained*.....  
.....

- What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good      Good       Poor      Very poor

Any comments:

- Which attraction has impressed you most and why?

.....*Chardeam is most beautiful place and conception*.....  
.....*of the place is very good.*.....  
.....

- What is your opinion about the local people?

.....*They are co-operative*.....  
.....

- On the whole, are you satisfied or not?

Fully Satisfied       More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:.....  
.....

- Would you like to revisit the place again? Yes  No

- Your suggestions for the development of the destination.

.....*All good*.....  
.....  
.....  
.....

*stahy*  
*18/2/19*  
Signature:

Date:

**THANK YOU FOR YOUR KIND COOPERATION**

## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Aashish Dainwapan
- Age: Below 25      26-35       36-45      46-60      Above 60
- Sex: Male       Female
- Marital status: Married       Unmarried
- Place of origin: City/ Province: Maharashtra      Country:
- Nationality:
- Occupation: Govt. Job      Private Service      Business       Professional      Academicians  
Others
- Accompanies: Alone      Family      Friends       Colleague      Other
- Purpose of visit: Travel to explore Sikkim

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 10 days
- Sources of information about the destination:  
Books      Travel Magazines      Internet      Tourist Offices      T.V.      Friends and Family  
Others:
- Nature of the trip: Package tour      Self organized:
- If package tour, name of the operator:
- Size of the group: 8
- Name of the accommodation: Green Land
- Are you satisfied with the services provided: Yes:      No:
- If not please specify reasons:

OPINION ABOUT THE DESTINATION:

Do you find the place/ attractions are properly maintained?

Well maintained

What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good      Good ✓      Poor      Very poor

Any comments:

Which attraction has impressed you most and why?

Qantak Changu lake

What is your opinion about the local people?

Excellent

On the whole, are you satisfied or not?

Fully Satisfied ✓      More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:

Would you like to revisit the place again? Yes ✓      No

Your suggestions for the development of the destination.

Everything is good

Signature: 

Date: 15/6/19

THANK YOU FOR YOUR KIND COOPERATION



## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Priety Singh
- Age: Below 25  26-35  36-45  46-60  Above 60
- Sex: Male  Female
- Marital status: Married  Unmarried
- Place of origin: City/ Province: Bihar Country:
- Nationality: Indian
- Occupation: Govt. Job  Private Service  Business  Professional  Academicians  
Others
- Accompanies: Alone  Family  Friends  Colleague  Other
- Purpose of visit: Travel

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 8 days
- Sources of information about the destination:  
Books  Travel Magazines  Internet  Tourist Offices  T.V.  Friends and Family  
Others:
- Nature of the trip: Package tour  Self organized:
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation:
- Are you satisfied with the services provided: Yes:  No:
- If not please specify reasons:

**OPINION ABOUT THE DESTINATION:**

Do you find the place/ attractions are properly maintained?

*Need more maintenance*

What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good      Good       Poor      Very poor

Any comments:

Which attraction has impressed you most and why?

*Kanehanjanga Falls attract me too much.*

What is your opinion about the local people?

*They are good enough*

On the whole, are you satisfied or not?

Fully Satisfied       More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:.....

Would you like to revisit the place again? Yes       No

Your suggestions for the development of the destination.

*Need development.*

Signature: *[Signature]*

Date: *20/2/19.*

**THANK YOU FOR YOUR KIND COOPERATION**

## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Tharna Das
- Age: Below 25      26-35      36-45      46-60       Above 60
- Sex: Male      Female
- Marital status: Married       Unmarried
- Place of origin: City/Province: Pune      Country:
- Nationality: Indian
- Occupation: Govt. Job      Private Service      Business      Professional      Academicians  
Others: House Wife
- Accompanies: Alone      Family       Friends      Colleague      Other
- Purpose of visit: Travel

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 7 days
- Sources of information about the destination:  
Books      Travel Magazines      Internet      Tourist Offices      T.V.      Friends and Family  
Others:
- Nature of the trip: Package tour      Self organized:
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation: Blue Hill
- Are you satisfied with the services provided: Yes:      No:
- If not please specify reasons:

OPINION ABOUT THE DESTINATION:

- Do you find the place/ attractions are properly maintained?

Yes, but need more cleaning

- What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good      Good ✓      Poor      Very poor

Any comments:

- Which attraction has impressed you most and why?

Khechopalhi Lake is the most attracted place for me. The lake was very beautiful.

- What is your opinion about the local people?

They are well behaved.

- On the whole, are you satisfied or not?

Fully Satisfied ✓      More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:.....

- Would you like to revisit the place again? Yes ✓      No

- Your suggestions for the development of the destination.

Need more cleanliness

Signature:

Shama Das

Date:

17.2.19

THANK YOU FOR YOUR KIND COOPERATION

## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B.A. (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Pabiya Das
- Age: Below 25  26-35      36-45      46-60      Above 60
- Sex: Male      Female
- Marital status: Married       Unmarried
- Place of origin: City/ Province: Kolkata      Country:
- Nationality: Indian
- Occupation: Govt. Job      Private Service       Business      Professional      Academicians  
Others
- Accompanies: Alone      Family      Friends       Colleague      Other
- Purpose of visit: Education tour

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 7 days
- Sources of information about the destination:  
Books      Travel Magazines      Internet      Tourist Offices      T.V.       Friends and Family  
Others:
- Nature of the trip: Package tour      Self organized:
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation:
- Are you satisfied with the services provided: Yes:      No:
- If not please specify reasons:

OPINION ABOUT THE DESTINATION:

Do you find the place/ attractions are properly maintained?

Yes the place are maintained but need more improve ment

What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good      Good ✓      Poor      Very poor

Any comments:

Which attraction has impressed you most and why?

I think Orange garden is the very good scenic beauty

What is your opinion about the local people?

They are good and co-operative

On the whole, are you satisfied or not?

Fully Satisfied ✓      More or Less Satisfied      Dissatisfied

If Dissatisfied specify reasons:.....

Would you like to revisit the place again? Yes ✓      No

Your suggestions for the development of the destination.

The place need more development

Signature: Tafiq Dab  
Date: 17/2/19

THANK YOU FOR YOUR KIND COOPERATION

## A QUESTIONNAIRE FOR THE TOURISTS

Dear Respondent,

We are student of B A (Tourism and Travel Management) course of Muralidhar Girls' College (under Calcutta University, Kolkata), P-411/14 Gariahat Road, Ballygunge, Kolkata - 29, West Bengal. In the said course we have a paper: Field Trip Report. In connection with this report, we need to conduct a field survey on tourists. Your response and opinion will help us to complete the report as well as provide useful information for tourism development in this area. The information will strictly be confidential and will not be used for any other purposes.

### A. PERSONAL INFORMATION:

- Name of the guest: Rameek Gupta
- Age: Below 25    26-35 ✓    36-45    46-60    Above 60
- Sex: Male ✓    Female
- Marital status: Married ✓    Unmarried
- Place of origin: City/ Province: Shantiniketan    Country:
- Nationality: Indian
- Occupation: Govt. Job    Private Service    Business ✓    Professional    Academicians  
Others ✓
- Accompanies: Alone    Family ✓    Friends    Colleague    Other
- Purpose of visit: Tour

### B. INFORMATION ABOUT THE TRIP:

- Duration of the tour: 8 days
- Sources of information about the destination:  
Books    Travel Magazines    Internet    Tourist Offices    T.V. ✓    Friends and Family  
Others:
- Nature of the trip: Package tour    Self organized: ✓
- If package tour, name of the operator:
- Size of the group:
- Name of the accommodation:
- Are you satisfied with the services provided: Yes:    No:
- If not please specify reasons:

**OPINION ABOUT THE DESTINATION:**

- Do you find the place/ attractions are properly maintained?

..... *Well maintained* .....

- What is your opinion about the transportation, communication, information facilities and other facilities?

Excellent      Very Good      Good       Poor      Very poor

Any comments:  
.....

- Which attraction has impressed you most and why?

..... *Orange Grandstand - its most beautiful place* .....

- What is your opinion about the local people?

..... *They are co-operative and good.* .....

- On the whole, are you satisfied or not?

Fully Satisfied      More or Less Satisfied       Dissatisfied

If Dissatisfied specify reasons:.....  
.....

- Would you like to revisit the place again? Yes       No

- Your suggestions for the development of the destination.

..... *The place is good* .....

  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

**THANK YOU FOR YOUR KIND COOPERATION**